

Office of the Inspector-General of Aged Care Consultative Committee Meeting – 18 April 2024

The Acting Inspector-General of Aged Care (Inspector-General) welcomed members to the meeting and introduced a new member representing Carers Australia. The Inspector-General thanked the outgoing member from Dementia Australia for her valuable input and insights during her time on the Committee.

The Committee received an update on the review of the administration of My Aged Care, which formally commenced on 26 March 2024 and is examining whether My Aged Care is fit-for-purpose in facilitating access to aged care services for older people. The Committee discussed the public submission process, which opened on www.igac.gov.au on 17 April. Members discussed ways to promote the submissions process through their networks to maximise engagement with a broad range of people, including people from diverse backgrounds and locations.

The Committee received a status update on the work the Office has undertaken on the 2024 Progress Report on Implementation of Royal Commission Recommendations. Members provided their insights on several aspects of the reforms that would be considered in the report, including:

- respite care
- palliative care
- issues around the extent of consumer choice and control
- wait times
- the Commonwealth Home Support Programme (CHSP)
- the concept of a demand driven aged care system.

Members were provided with an update on the Inspector-General's Annual Work Plan 2024-25, which the Office will publish in the new financial year. The Committee discussed and shared their insights on the issues, themes and challenges impacting the aged care system, which the Office will consider as part of developing the workplan. Members noted that the Office would seek public input on topics for consideration in the workplan through its website in May 2024.

The Committee discussed a statement prepared by the Inspector-General, which detailed the close alignment of recommendations in the Aged Care Taskforce Report, to the Interim Inspector-General's 2023 progress report on the implementation of the recommendations of the Aged Care Royal Commission. Members noted this would shortly be released publicly on the Office's website.

The Committee discussed the New Aged Care Act and shared their views on priority issues and areas of concern.

The next meeting of the Committee will be held in July 2024.